

Selecting the Right Online CRM Edition

Overview

Surado CRM Online gives you the option to select the edition that best fits your business. Selecting the right edition will depend on the number of users, the level of functionality and your space requirements. The best part is that you can select an edition that meets your needs today and easily upgrade in the future.

Features Included		Editions	
		Group	Professional
		Basic CRM for single professional or small teams (up to 5 users)	Complete CRM Suite for Growing Businesses
Pricing	Pricing Per User	\$3/Month/User	\$40/Month/User
Platform	Minimum and Maximum number of Users	Min: 5 Max: 5	Min: 1 Max: Unlimited
	Hosted Service by High Security Data Centers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Seamless Upgrade to: - Professional Edition - On-Premise Version	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Application Features	Account & Contact Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Leads & Opportunity Sales Funnel & Forecasting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Calendar & Activities	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Customer Service/Help Desk & Ticket Management		<input checked="" type="checkbox"/>
	Document Management & Knowledge Base		<input checked="" type="checkbox"/>
	Web Form – Contacts/Leads		<input checked="" type="checkbox"/> ⁶
	Web Form – Cases/Self-Service		<input checked="" type="checkbox"/> ⁶
	Reporting & Analytics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Marketing Campaign Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Mass eMail Marketing	150 per day 1,000 per Month	250 per day 2,000 per Month Upgrade Available
Marketing Templates	200+	200+	

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	Integrated Web Resources Driving Direction, Maps, People Search, Weather	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	List Management (Contact Groups)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customization	Pull-Down Menus	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Create Business Unit with Custom Sales Stages	Unlimited	Unlimited
	Custom Fields	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
eMail Sync	Email Synchronization with Gmail, MS Outlook, Yahoo & hotmail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Import Contact Records Limits	1,000 records per batch	2,000 records per batch Upgrade Available
Import	Save Import Settings for future Usage	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Administrative	Administrative Functions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	System & Record Security	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security	Storage Space Included per account	500 Mb	1 Gb, Upgrade Available
	1-on-1 Professional Services to help you get up and running		2 hours included
Support	Usage Support & Help	Online Help & Training Unlimited eMail User Guide, How-To's	Online Help & Training Unlimited eMail User Guide, How-To's

To Learn More about Surado CRM Online, [Click Here](#)

Notes:

1. For Professional edition only, upgrades to import and mass email limits may be purchased.
2. For Professional edition only, additional storage space may be purchased in increments of 1 Gbyte.
3. For Professional edition only, Surado professional services personnel will provide up to 2 hours of initial setup and configuration help to get you up and running.
4. On-going support will be provided by our Support Team via online.
5. All features are subject to change without prior notice. Please check with your Account Manager to obtain the latest feature information for the Surado CRM Online edition you are selecting.
6. Features available to Professional edition only for additional charges.